

QUALITY POLICY STATEMENT

Jones & Wilkinson Limited are committed to delivering superior quality products that meet and exceed the expectations of our customers, stakeholders, and regulatory authorities. We pride ourselves in adhering to the highest manufacturing standards in line with ISO 9001:2015.

Our commitment to quality is embedded in our core business processes and activities, and we aim to maintain and continuously improve our Quality Management System. We are dedicated to ensuring that our products comply with industry and customer specifications, adhere to legal and regulatory requirements, and maintain their consistent reliability and performance.

To support this commitment, we have the following key objectives:

- Enhancing customer satisfaction by delivering products that consistently meet customer requirements and by addressing customer feedback promptly and effectively.
- Continually improving our processes, products, and Management System to increase efficiency, performance, and customer value.
- Fostering a culture of quality awareness and continuous improvement among our employees through training and development, recognising that every team member plays a vital role in achieving our quality objectives.
- Building robust supplier relationships to ensure the quality and reliability of the materials we use in our manufacturing processes.

We regularly review our quality objectives to ensure they remain relevant and aligned with our business strategy.

We view this quality policy as a shared commitment among all our employees, and it is communicated, understood, and applied within the organisation.

The policy is available upon request and regularly reviewed by top management to ensure it remains suitable and effective in meeting our customers' needs and the company's strategic objectives.

Rob Wilkinson
Director

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